OptimERA Technical Bulletin

Single SIM pSIM (Plastic SIM)

Menu may show different. OptimERA requires iOS 15 or above for proper functioning of cellular services. Steps:



- 1. Device Shows No SIM
- 2. Insert the SIM into the device https://support.apple.com/en-us/HT201337
- 3. Go back to the device settings APP and select Cellular.
- 4. Make sure Cellular Data is Enabled
- 5. Click Cellular Data Options
- 6. Enable Data Roaming.
- 7. Click Voice and DATA
- 8. Enable **VoLTE.** This is a required step for voice and text to work.
- 9. Click OK
- 10. You would see the signal bars turns grayed out to solid.
- 11. Click Back
- 12. Click on Cellular Data Network
- 13. Make sure that Use Carrier Settings is Off.



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Apple[®] iPhone Configuration Guide

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<	Settings	Cellular		< Cellular	Cellular Data	1	<	Cellular	Cellular Data		
								MMS			
	Cellular Data							APN	internet 15		
	Cellular Data Options		Roaming On >	Use Carrie	Settings 13	3		Username			
	Turn off cellular data to restrict all data to Wi-Fi, including email, web browsing, and push			Settings for this carrier have not been verified by Apple. Carrier settings may affect battery life, calls, messages, and cellular data. These settings may be updated automatically in the future.				Password			
	notifications.		MMSC					http://mms.oex	g.mobi	16	
	Network Selection OptimERA		OptimERA >	CELLULAR DATA				MMS Proxy			
	Calls on Other Devices Off >							MMS Max M	lessage Size		
	Cellular Data Network 12 >					MMS UA Pro		17 S UA Prof URL https://www.apple.com/			
	SIM PIN >		Password								
F				LTE SETUP (OPTIONAL)				PERSONAL HO	TSPOT]	
	Add eSIM			APN				APN	tether ¹⁸		
Γ				Username				Username			
	CELLULAR DATA			Password				Password			
	Current Period 492 MB										
	Current Period Roaming 0.8 KB			MMS				Reset Settin	gs		

Cellular Data

This will make sure that device can access internet and get SIM card updates

14. APN:internet

MMS

This will help to send large text messages, group messages and picture messages.

- 15. APN:internet Or you can also use APN:mms
- 16. MMSC:http://mms.oexg.mobi
- 17. MMS UA Prof URL:https://www.apple.com/mms/uaprof.rdf

Personal Hotspot

This will help enable personal hotspot to function properly.

18. APN:tether

Make sure to power cycle the phone once the settings are inputted. Without power cycling, MMS will not work properly.

Troubleshooting

If typographical errors are made in Cellular Data Network settings, please do a **Reset Settings** at the bottom of the screen and start over.

Reset Settings