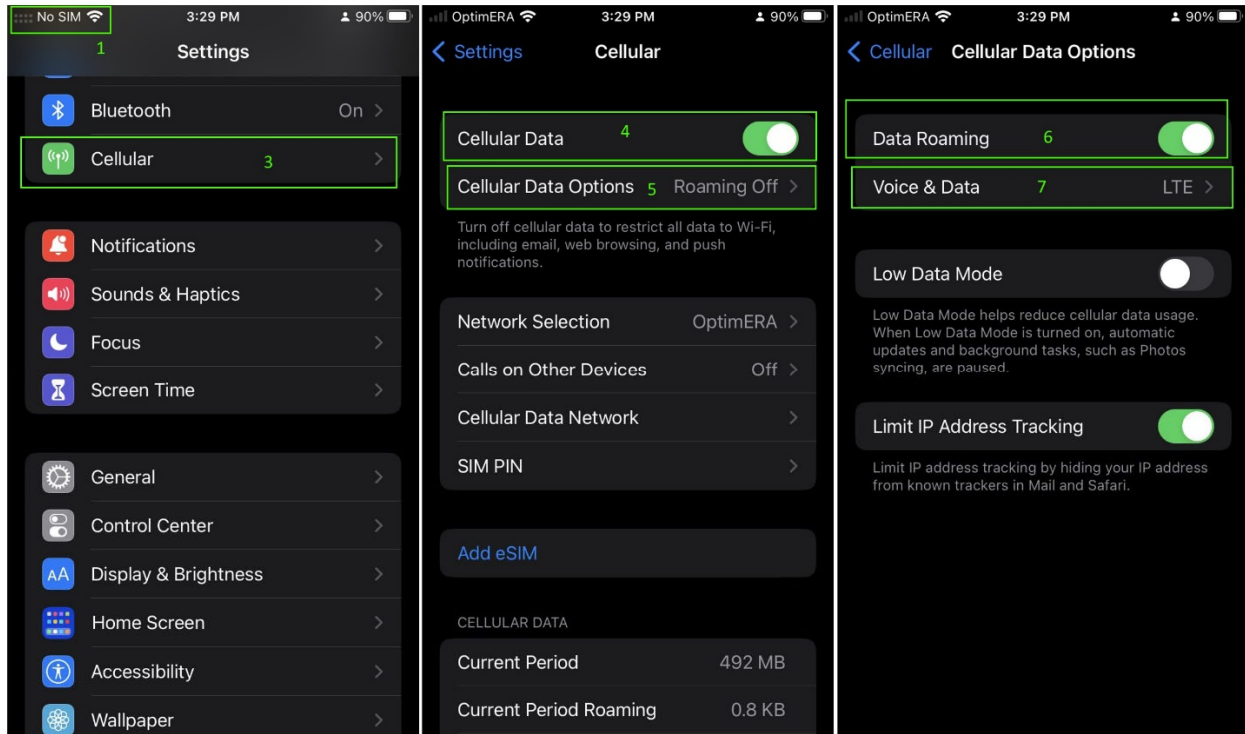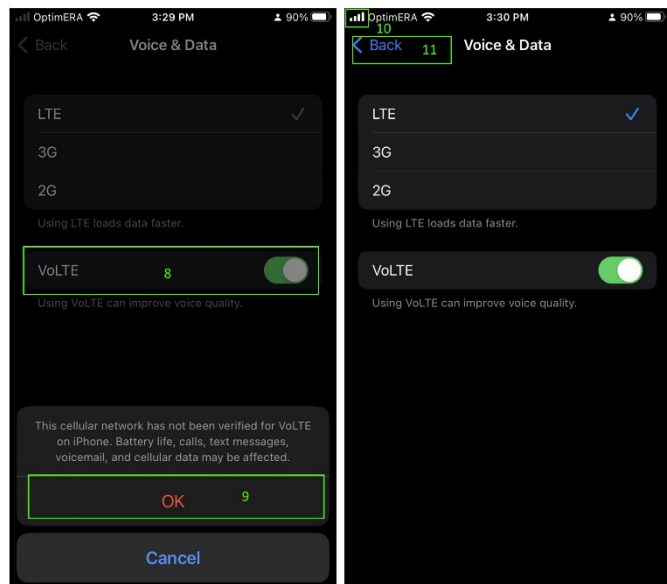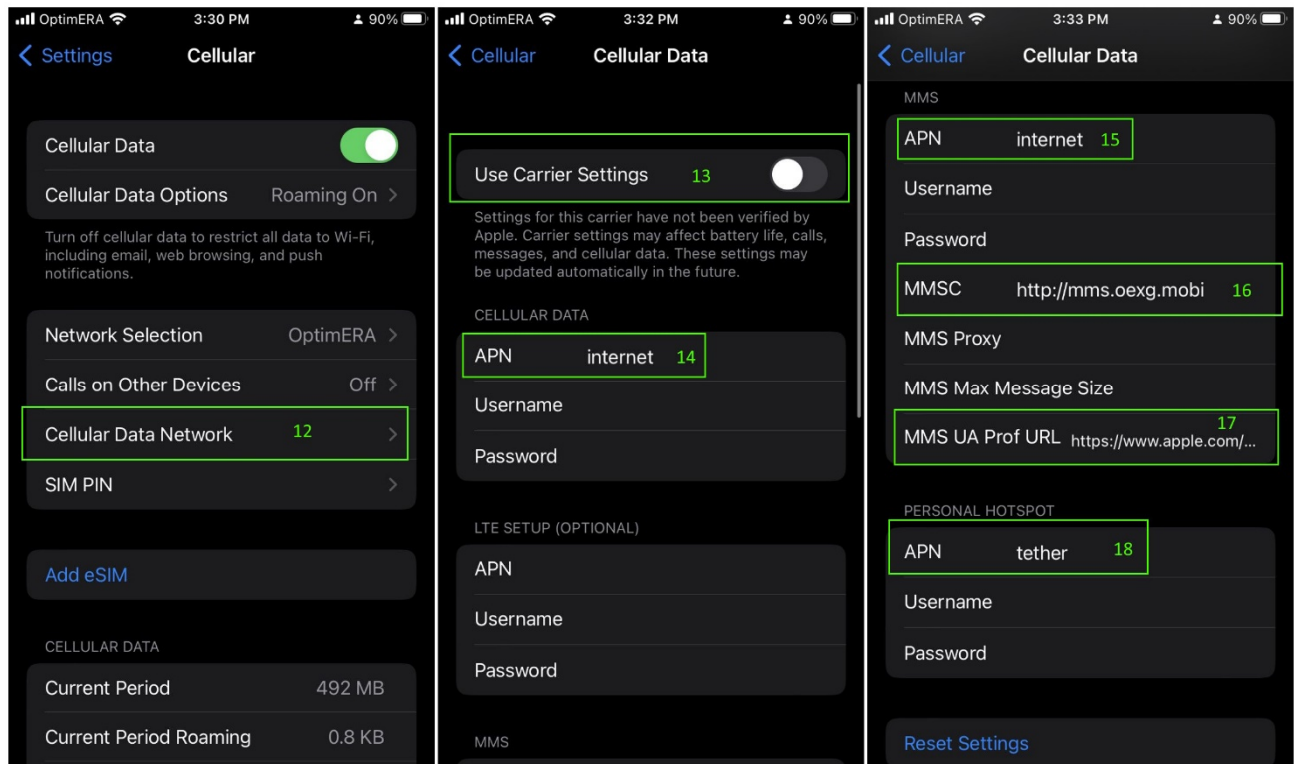# Single SIM pSIM (Plastic SIM)

Menu may show different. OptimERA requires iOS 15 or above for proper functioning of cellular services.
Steps:

1. Device Shows **No SIM**
2. Insert the SIM into the device https://support.apple.com/en-us/HT201337
3. Go back to the device settings APP and select Cellular.
4. Make sure Cellular Data is Enabled
5. Click Cellular Data Options
6. Enable Data Roaming.
7. Click Voice and DATA
8. Enable **VoLTE.** This is a required step for voice and text to work.
9. Click OK
10. You would see the signal bars turns grayed out to solid.
11. Click Back
12. Click on **Cellular Data Network**
13. Make sure that Use Carrier Settings is Off.

Cellular Data

This will make sure that device can access internet and get SIM card updates

    14. APN: ....internet

MMS

This will help to send large text messages, group messages and picture messages.

    15. APN: ....internet
        Or you can also use APN: ....mms
    16. MMSC: ....http://mms.oexg.mobi
    17. MMS UA Prof URL: ....https://www.apple.com/mms/uaprof.rdf

Personal Hotspot

This will help enable personal hotspot to function properly.

    18. APN: ....tether

Make sure to power cycle the phone once the settings are inputted. Without power cycling, MMS will not work properly.

Troubleshooting

If typographical errors are made in Cellular Data Network settings, please do a **Reset Settings** at the bottom of the screen and start over.